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**SUMMARY SHEET**

| **Criteria**  | Criterion V – Student Support and Progression |
| --- | --- |
| **Key Indicator** | 5.1 Student Support |
| **Metric** | 5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases Implementation of guidelines of statutory/regulatory bodies Organization wide awareness and undertakings on policies with zero tolerance Mechanisms for submission of online/offline students’ grievances Timely redressal of the grievances through appropriate committees |

| **S.No.** | **Document Description**  | **Relevant link** |
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| 1 | Mechanisms for Submission of Students’ Grievances | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20Mechanism%20for%20Greviance%20Redressal.pdf> |
| 2.  | Details of Student Grievance Timely Redressal | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20-%20Details%20of%20Student%20Greviiances.pdf> |
| 3.  | Committees to Handle Student Grievances | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20Committees.pdf> |
| 4. | Minutes of Meeting of the Committees | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20MoM.pdf> |
| 5 | Awareness Events Organized  | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20Events%20organized_2017-22.pdf> |

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