|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  | | --- | --- | | juit_logo_3600 | **JAYPEEUNIVERSITY OF INFORMATION TECHNOLOGY**  (Established by H.P.State Legislative vide Act No. 14 of 2002)  Waknaghat, P.O. Dumehar Bani, Kandaghat, Distt. Solan – 173234 (H.P.) INDIA  Website : [www.juit.ac.in](http://www.juit.ac.in)  Phone No. (91) 01792-257999 (30 Lines)  Fax : (91) 01792 245362 |   **SUMMARY SHEET**   | **Criteria** | Criterion V – Student Support and Progression | | --- | --- | | **Key Indicator** | 5.1 Student Support | | **Metric** | 5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases  Implementation of guidelines of statutory/regulatory bodies  Organization wide awareness and undertakings on policies with zero tolerance  Mechanisms for submission of online/offline students’ grievances  Timely redressal of the grievances through appropriate committees |  | **S.No.** | **Document Description** | **Relevant link** | | --- | --- | --- | | 1 | Mechanisms for Submission of Students’ Grievances | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20Mechanism%20for%20Greviance%20Redressal.pdf> | | 2. | Details of Student Grievance Timely Redressal | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20-%20Details%20of%20Student%20Greviiances.pdf> | | 3. | Committees to Handle Student Grievances | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20Committees.pdf> | | 4. | Minutes of Meeting of the Committees | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20MoM.pdf> | | 5 | Awareness Events Organized | <https://www.juit.ac.in/NAAC2022/NAACFILES/5/5_1/5.1.4%20Redressal%20of%20student%20grievances/5.1.4%20Events%20organized_2017-22.pdf> | |